

For existing parents that have forgotten/lost their password for enrolments and casual bookings.

Blackwood Child Centre is unable to see your existing password or reset it for you. If you have problems signing in or have forgotten your password just go to our website <http://blackwoodstreetchildcentre.com.au/> then click on 'Sign-In' and a new window will open.

Existing Families/ Parents Online
Enrolment

Email

Password



Now click 'Forgotten Password' and another window opens

My Family Lounge Accounts

Sign In

• The Password field is required.

Email*

Password*

The Password field is required.

Use of this service is governed by the [Terms and Conditions](#).

Enter your email address and click 'Recover Account'

My Family Lounge Accounts

Forgotten Password

You can use this page to send an account recovery email to the email address associated with your account. Follow the instructions in the email to recover your account.

Email*

This will send an email to the email address you entered. Click on 'Reset Password' within the email and follow instructions.

